

P.O. Box 368849
Chicago, Ill. 60636

August 7, 2000

Ms. Donna M. Caton
Chief Clerk
ILLINOIS COMMERCE COMMISSION
527 East Capitol Avenue
P.O. Box 19280
Springfield, Illinois 62794-9280

Re: **Electric Service At 5114-16 S. Damen Ave.(Acct. #2408-33-0410A [&12A])**
ATTACHMENT TO FORMAL COMPLAINT DATED AUGUST 7, 2000

Dear Ms. Caton:

My complaint against Commonwealth Edison Electric(ComEd) continues, in the form of 22-formal charges, numbered as follows:

1. **1-1-90: Denial of Electric- #1:** For years(perhaps 1990 to 1995), ComEd wrongfully denied electric service to building(5114-16 S. Damen Ave.). For years, ComEd tried to force the landlord to pay for extravagant unnecessary electric meter re-location work, before finally relenting and installing new meters, which worked just fine in the original location. **{SEE Exhibit- "A"}** *Issue in Illinois Commerce Commission(ICC)-complaint filed(12-26-96) and ignored by ICC.*

2. **11-4-96: Threat- #1:** ComEd leaves disconnect notice on front of building. Threatening electric termination unless electric service pipe fixed that ComEd damaged(7-26-96) 3-months earlier. **{SEE Exhibits- "A" & "B"}** *Issue in ICC-complaint filed(12-26-96) and ignored by ICC.*

3. **11-12-96: Failure to Communicate- #1:** ComEd fails to reply to certified letter(11-12-96) addressing damaged electric service pipe issue. **{SEE Exhibits- "A" & "B"}** *Issue in ICC-complaint filed(12-26-96) and ignored by ICC.*

4. **11-18-96: Dishonesty- #1:** ComEd sends disconnect notice, which falsely claimed that they had not heard from complainant. **{SEE Exhibit- "A"}** *Issue in ICC-complaint filed(12-26-96) and ignored by ICC.*

5. **1-21-97: Threat- #2:** ComEd sends disconnect notice, which falsely claimed they didn't get access to electric meters. When ComEd met(1-8-97) complainant at the building and refused to read the meters, only 2-weeks before. **{SEE Exhibit- "C"}**
Issue in ICC-complaint filed(1-28-97) and ignored by ICC.

6. **2-3-97: Failure to Communicate- #2:** ComEd fails to reply to certified letter(2-3-97) addressing ComEd failure to read electric meters for 8-months. **{SEE Exhibit- "D"}**

7. **4-10-97: Failure to Communicate- #3 & #4:** ComEd fails to reply to certified letters(3-17-97 & 4-10-97) both addressing ComEd failure to apply payments to complainant's account. **{SEE Exhibit- "E"}**

8. **7-21-97: Threats- #3 & #4:** ComEd sends two disconnect notices(6-19-97 & 7-21-97), both falsely claiming they didn't get access to electric meters. When ComEd was being offered meter-reading appointments and failed to appear. **{SEE Exhibits- "F" & "G"}** *Issue in ICC-complaint filed(10-21-97) and ignored by ICC.*

9. **7-30-97: Failure to Communicate- #5 & #6:** ComEd fails to reply to certified letter(6-25-97) offering electric meter-reading appointment plus phone communication. Then, another certified letter(7-30-97) addressing ComEd's failure to appear at electric meter-reading appointment(7-23-97) where complainant waited outside to cooperate and offers ComEd another meter-reading appointment(8-6-97). **{SEE Exhibit- "F" & "G"}** *Issue in ICC-complaint filed(10-21-97) and ignored by ICC.*

10. **10-17-97: Threats- #5 through #7:** ComEd sends 3-disconnect notices(8-19-97, 9-18-97 & 10-17-97), all falsely claiming they didn't get access to electric meters. When ComEd(via "Milton") had already read(8-6-97) all 5-electric meters. **{SEE Exhibit- "H"}** *Issue in ICC-complaint filed(10-21-97) and ignored by ICC.*

11. **11-17-97: Threat- #8:** ComEd sends more disconnect notices(such as 11-17-97), all falsely claiming they did get access to electric meter. When ComEd(via "Milton" on 8-6-97) had already read electric meters. **{SEE Exhibit- "I"}** *Issue in ICC-complaint filed(11-26-97); received first ICC-letter(12-2-97) explaining complaint had been opened months ago without notifying complainant and then, closed before having the courtesy to contact complainant.....prompting complainant response(12-9-97) and complainant request(12-10-97) for forms to file formal complaint.*

12. **1-22-98: Threat- #9:** ComEd sends disconnect notice(1-22-98), falsely claiming they didn't get access to meter. **{SEE Exhibit- "J"}** *Issue in ICC-complaint filed(1-27-98) and ignored by ICC.*

13. **2-4-98: Dishonesty- #2:** ComEd(via Mr. Clee Henderson) sends dishonest stonewalling letter. Finally admitting "Milton" was a ComEd electric meter-reader, but

falsely claiming that ComEd cannot answer question regarding what happened to the electric meter reading took by "Milton"(on 8-6-97), because "Milton" is in a different department. {SEE Exhibit- "K"}

14. 2-10-98: Failure to Communicate- #7: ComEd fails to reply to certified letter(2-10-98) addressing ComEd's previous letter(2-4-98) and again requesting answers to the remaining 2-questions about ComEd's(via "Milton") electric meter-reading(taken 8-6-97). {SEE Exhibit- "L"}

15. 10-3-99: Failure to Communicate- #8 through #16: ComEd fails to reply to certified letters(dated 2-27-99, 3-11-99, 4-11-99, 5-6-99, 6-8-99, 7-2-99, 8-2-99, 9-2-99, and 10-3-99) all requesting answers to the remaining 2-questions about ComEd's(via "Milton") meter-reading(taken 8-6-97). {SEE Exhibit- "M"} *Issue in ICC-complaint filed(10-20-99) and ICC responds(via Ms. Barbara Lankford) with stonewalling and dishonesty.*

16. 10-8-99: Denial of Electric- #2: ComEd wrongfully terminates electric service to building, even though ComEd has substantiated history of wrongdoing in this matter. ComEd restored(on about 10-13-99) electric to the building. {SEE Exhibit- "N"} *Issue in ICC-complaint filed(10-20-99) and ICC responds(via Ms. Lankford) with stonewalling and dishonesty.*

17. 10-22-99: Dishonesty- #3: ComEd(via Mr. Mark Falcone) sends dishonest stonewalling letter. Falsely claiming that ComEd cannot address question regarding what happened to the meter reading took by "Milton"(on 8-6-97). {SEE Exhibit- "O"}

18. 11-9-99: Failure to Communicate- #17 & #18: ComEd fails to reply to certified letter(11-2-99) requesting answers to the remaining 2-questions about ComEd's(via "Milton") electric meter-reading(taken 8-6-97). This letter(11-2-99) also addressed ComEd's wrongful decision to charge a \$100-reconnection fee and Mr. Robert Jacobs' failure to reply to certified letter(10-13-99) sent to him. Then ComEd also fails to reply to certified letter(11-9-99) requesting answers to the remaining 2-questions about ComEd's(via "Milton") electric meter-reading(taken 8-6-97) and addressing ComEd's wrongful decision to send an "Airborne-Express"-letter to building that was left on the ground, opened, and found empty. {SEE Exhibit- "P"} *Issue in ICC-complaint filed(11-10-99) and additional ICC-complaint filed(11-13-99). ICC responds(11-15-99 via Mr. Kenneth Kirchner) with stonewalling and dishonesty.*

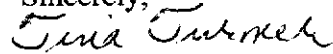
19. 11-18-99: Denial of Electric- #3: ComEd wrongfully terminates electric service to building, even though ComEd has substantiated history of wrongdoing in this matter. {SEE Exhibit- "Q"} *Issue in ICC-complaint filed(11-19-99[to Mr. Charles E. Fisher] and 11-20-99[Mr. Richard Mathias]). ICC responds(11-22-99 via Mr. Kirchner and 12-1-99 via Mr. Michael Gibson) with stonewalling and dishonesty.*

20. **12-2-99: Failure to Communicate- #19:** ComEd fails to reply to certified letter(12-2-99) requesting answers to the remaining 2-questions about ComEd's(via "Milton") electric meter-reading(taken 8-6-97). ICC-complaint filed(11-19-99[to Mr. Fisher] and 11-20-99[Mr. Mathias]) and ICC responds(12-27-99 via Ms. Donna M. Caton) with stonewalling and finally, with the forms necessary to file a formal complaint against ComEd. However, this ICC response(12-27-99) was not sent to complainant's mailing address. Thus, this mail was delayed well into the following year(2000).

21. **8-2-00: Failure to Communicate- #20 through #27:** ComEd fails to reply to certified letters(dated 1-8-00, 2-5-00, 3-6-00, 4-16-00, 5-22-00, 6-20-00, 7-12-00, and 8-2-00) all requesting answers to the remaining 2-questions about ComEd's(via "Milton") electric meter-reading(taken 8-6-97). Issue in ICC-formal complaint filed(8-7-00).

22. **8-3-00: Dishonesty- #4:** ComEd records indicate that ComEd may have manufactured or fabricated debt for electric accounts in this building in 1998 to cover-up and/or justify future planned unjust denial of electric(shut-off), after repeated wrongful electric shut-off threats failed to dissuade complainant from requesting ComEd to be accountable for failing to read the electric meters and losing a meter-reading. During the entire year of 1997 and the entire year of 1998, ComEd claimed that they did not read the electric meters. Yet for example, account number-2408-33-0412-A had a credit of -\$107.80(as of 2-11-98) and that credit grew larger(between the period of 2-11-98 through 5-11-98[-\$119.53]) every month, even though payments to that account remained at \$12.50 per month during the entire year of 1998. However, by the last quarter of 1998, ComEd had changed account numbers on the monthly bill and somehow ComEd magically turned the growing credit into a growing debt(via 4-bills between the period of 11-3-98 to 12-15-98[\$162.75]).....without the benefit of one meter reading in the entire year of 1998. {SEE Exhibit- "R"} Issue in ICC-formal complaint filed(8-7-00).

The above respectfully concludes the complainant's aforementioned formal complaint against ComEd. Thank you for your cooperation.

Sincerely,

Tina Turner